



**Details of Amendments
to
Locality Planning Group Members
Service Delivery
During
COVID-19**

**Updated 31 March 2020
(Version 4)**

In response to current developments due to COVID-19 our Locality Planning Group Members have provided CYPSP with updates to their family support provision and how to access these

This is a live document and will be updated on a regular basis



Portrush SVP: Roisin Doherty 07766527599

Portstewart SVP: Terence Butcher 07811183769

Garvagh/Aghadowey/Kilrea: Tayna Collins 07851273122
(Available Monday - Friday 9am - 5pm)

Harpers Hill: SVP Anne Irwin 07789306587

Castlerock area: Hazel Gallagher 07731438391

Out of Hours (evenings and weekends): 07920186765



Causeway

Causeway Women's Aid	
Service available	Telephone Support Only
How to access	Leave name and contact number on answer machine (028) 70356573 and someone will call you back or e-mail womensaidcoleraine@btinternet.com
Area Covered	Legacy Coleraine, Ballymoney and Moyle Council areas

Coleraine Sure Start Partnership

Service Currently Available	<ul style="list-style-type: none"> • Telephone Support by Family Support team to families already being supported but new families in our catchment can be taken on – this could include signposting to Food Bank, Housing Executive helpline etc. • Breastfeeding telephone support • Telephone contact – a hello to breakup someone's day • Daily Facebook posts with ideas for play, early learning, parenting, family support and health/wellbeing • Email resources
How to access	<ul style="list-style-type: none"> • Facebook page/posts • Private message Facebook • Email link on website www.colerainesurestart.org.uk • Email elaine@colerainesurestart.org.uk for families that need support
Further information	We hope to provide ideas and support for families with children in the age group of 0-4. This will include all those ages/stages e.g. videos for Baby Massage, links to story time, craft, play and garden ideas . . .
Area Covered	Electoral Wards of Ballysally, Cross Glebe, Central, Churchlands, Royal Portrush and the housing estates of Millburn and Windyhall. From ante natal stage until the child turns four.



Causeway
Coast & Glens
Borough Council

Causeway Coast and Glen Borough Council

Services Currently Available

community response initiatives

Many local community response initiatives have been set up, with local volunteers providing invaluable support such as delivering food, prescriptions, checking in on people and whatever is necessary. There will be initiatives from Department for Communities and Council will work with the Department and other organisations to provide facilities and resources.

How to access

<https://www.causewaycoastandglens.gov.uk/live/community-services/covid-19-community-support>

Armoy Community Association

Service Currently Available	<p>As a Community we have set up Armoy Coronavirus Support structure (as per FB) and we are geared up in terms of competent personnel to do what 'needs to be done'.</p> <p>At the moment there are plans through social media to deliver 'engagement lessons' for the young; potentially local history lessons ; and most importantly from today 'access to foodbank supplies'.</p> <p>We are up to work with whoever and in partnership with whoever within the constraints of the present regulations. There are those willing to do it through the IT world.</p>
How to Access	Email: armoyca@gmail.com
Further Information	Facebook – Armoy community Association
Area Covered	Armoy area



Action For Children

Service available	Family Support Hubs
How to access	Referrals from professionals and families are accepted provided there is no current involvement with Tier 3 services i.e. Social Services or Child & Adolescent Mental Health Service (CAMHS) and referral form can be located on the Family Support NI website or by emailing the service directly at the email address listed below. We are happy to post out referrals in the absence of online access.
Further information	<p>Our email address is: familysupporthubs@actionforchildren.org.uk Any enquiries can be directed to this email and staff will be happy to answer queries and send out information.</p> <p>Our referral form and information on our service can also be located on www.familysupportni.gov.uk</p>
Area Covered	Northern Health & Social Care Trust area

Barnardo's Young Carers Service

Service available	<p>Support (more flexible than normal!) for young people aged 8-17 who are carers and their families. Service has had to adapt and begins now with phone contact with both young person and parent and develops in response to what works. This has included meeting on line (Skype), texting or posting resources, being responsive to contact from families at any time, signposting.</p> <p>(We are conscious that many of our families, by virtue of the fact that there is a care recipient, are very vulnerable in the current situation.)</p>
How to access	e-mail: dougie.tyler@barnardo's.org.uk or 07833682077
Further information	Online resources currently being developed
Area Covered	Northern and Western HSCT

Barnardo's Choices Family Support Service

Service available	Support (more flexible than normal!) for young people who are aged 10-17 and deemed to be vulnerable to family breakdown, school exclusion or coming to the attention of Police. Service has had to adapt and begins now with phone contact with both young person and parent and develops in response to what works. This has included meeting on line (Skype), texting or posting resources, being responsive to contact from families at any time, signposting.
How to access	e-mail: dougie.tyler@barnardo's.org.uk or 07833682077
Further information	Online resources currently being developed
Area Covered	Northern and Western Trust Areas

Home-Start Carrickfergus

Service Currently Available	<ul style="list-style-type: none"> • Telephone and online Support by Family Support team and volunteers to families already being supported • Telephone and online support to new referrals in our catchment area or families currently on the waiting list for support • Signposting to community groups and local services and helplines • Daily Facebook posts with ideas for play, early learning, parenting, family support and health/wellbeing • Email resources
How to Access	<ul style="list-style-type: none"> • Telephone or text 07799 373478 • Facebook page/posts https://www.facebook.com/homestartcarrickfergus/ • Private message Facebook • Email homestartcfergus@btconnect.com
Further Information	<p>We hope to be able to provide support to families with children in the age group of 0-5 (and include siblings) by offering a listening ear, signposting, providing ideas and activities to do at home to promote positive relationships in challenging circumstances, early learning through play and emotional health and wellbeing to parents and children.</p>
Area Covered	<p>Carrickfergus and surrounding areas – Whitehead, Ballycarr and Greenisland. Newtownabbey areas including Monkstown and Jordanstown (however this can be extended)</p>

Home-Start Causeway	
Service Currently Available	<p>Telephone Services Currently:</p> <p>Staff and Volunteer support workers providing</p> <ul style="list-style-type: none"> • Family emotional Support – Phone and video calls • Children's activity ideas – phone / WhatsApp / Facebook • Parenting support – telephone support • Signposting to local specialised supports
How to Access	<p>Self -referral / Health Visitor referral via email to hsc01@btconnect.com</p> <p>or telephone Karen - 07763114627</p>
Further Information	<p>Home-Start UK website</p> <p>https://www.home-start.org.uk</p>
Area Covered	Causeway Coast and Glens